

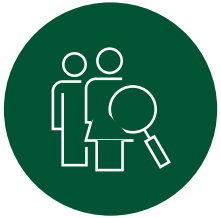
Operational efficiency and manufacturing excellence

BM Patel | DCM Shriram Chemicals

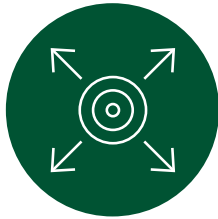
8th May 2025



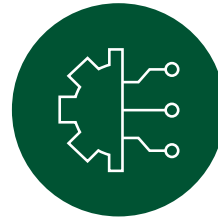
Manufacturing challenges have been rising in the last decade



Mounting labor, energy and materials cost pressures demanding better efficiency



Traditional operational practices (e.g., Lean/Six Sigma) implemented but **driving gains only in isolated departments**



New technologies being piloted but **hard to sustain and adapt** to operational needs



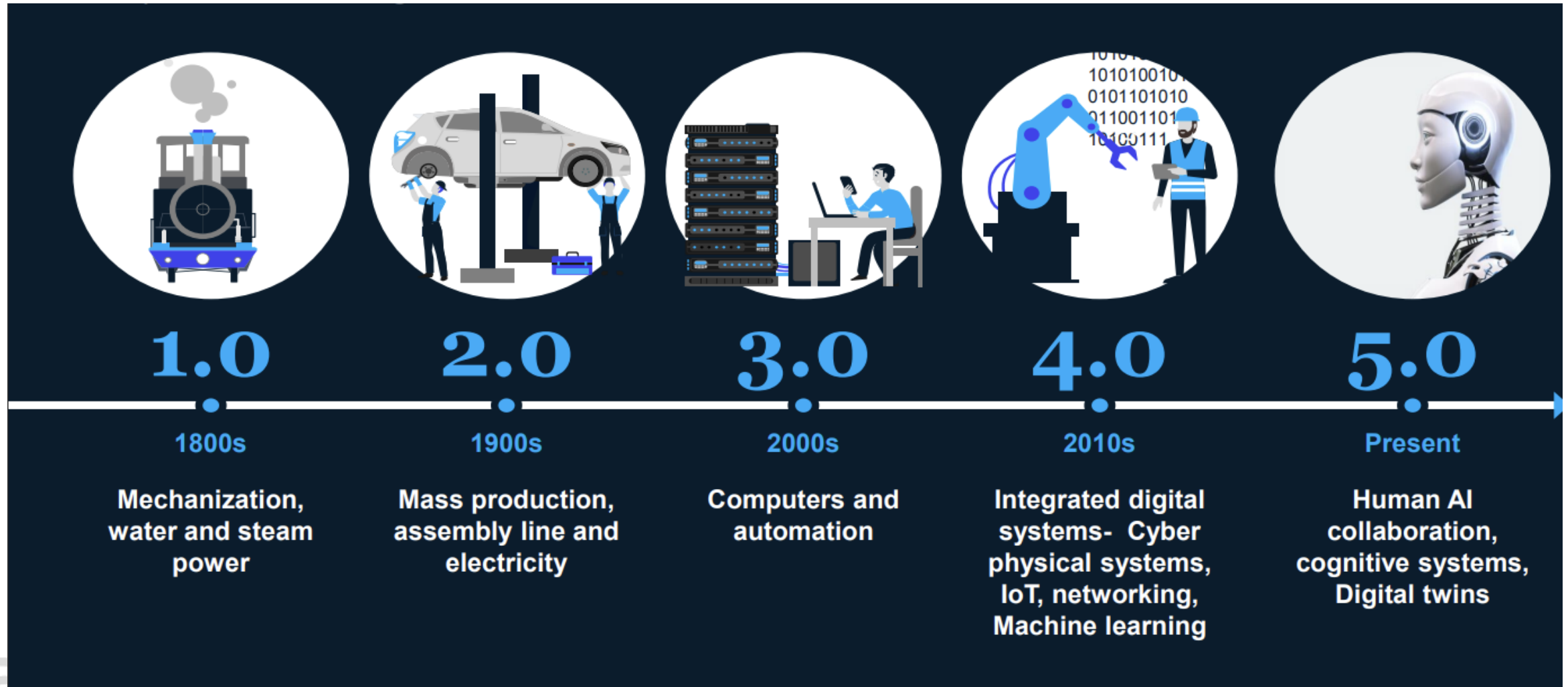
Geopolitical tensions, trade restrictions, and logistics disruptions posing serious risks to continuity



Stringent environmental and societal impact objectives being reinforced



We have experienced 5 industrial revolutions transforming our way of working



Staying ahead of the curve will require bringing together 5 tenets of next-gen manufacturing excellence

Purpose & Strategy

Set an ambitious, achievable vision and strategy for the organization

Mindsets & Behaviors

Embed a continuous improvement mentality / culture across the organization

Technology

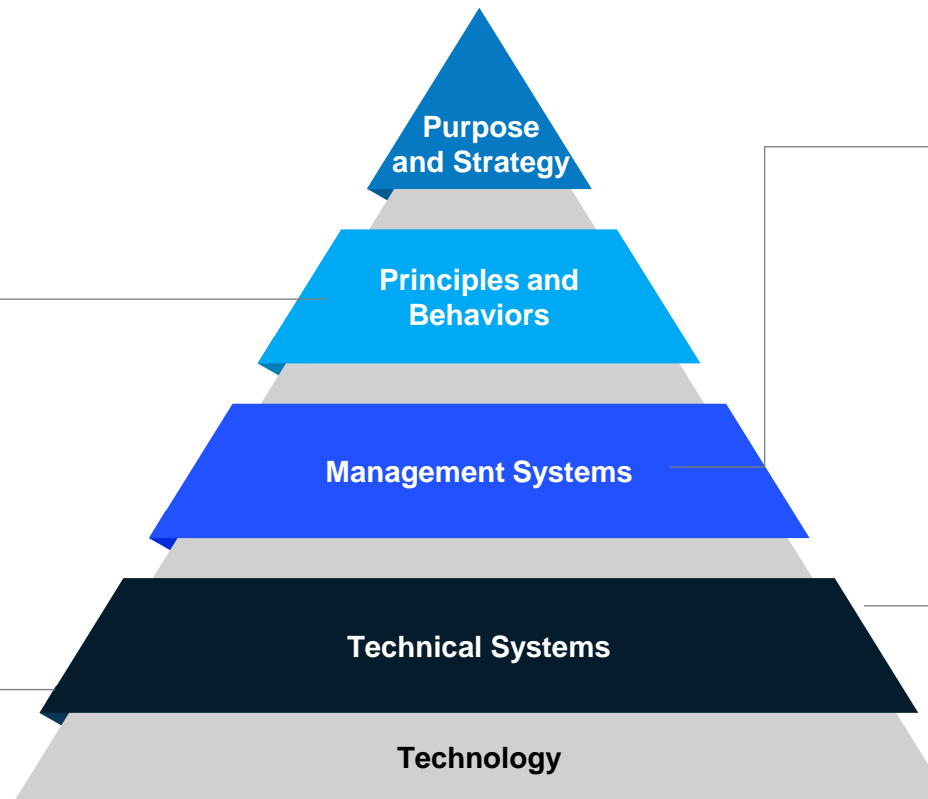
Upskilled workforce, flexible working models, and technological enablement to streamline processes and increase efficiency

Management Systems

Appropriate governance to measure impact in real time and enable timely and efficient decision making

Technical Systems

Specific tools, methodologies, and techniques tailored to your organization, developing capabilities and capturing identified value



A well-established manufacturing excellence culture and help unlock...

Holistic and sustainable impact reflected on the organizations' P&L

Y: Yield

Reduction in input raw material consumption variability for reduced costs

E.g: 2% improvement in chemical consumption

E: Energy

Effective usage of utilities for improved thermal and electrical efficiency

E.g: 3% improvement in steam consumption in evaporators

T: Throughput

Maximizing output by minimizing bottlenecks and downtime

E.g: Cycle time improvement of chlorine bottling

Q: Quality

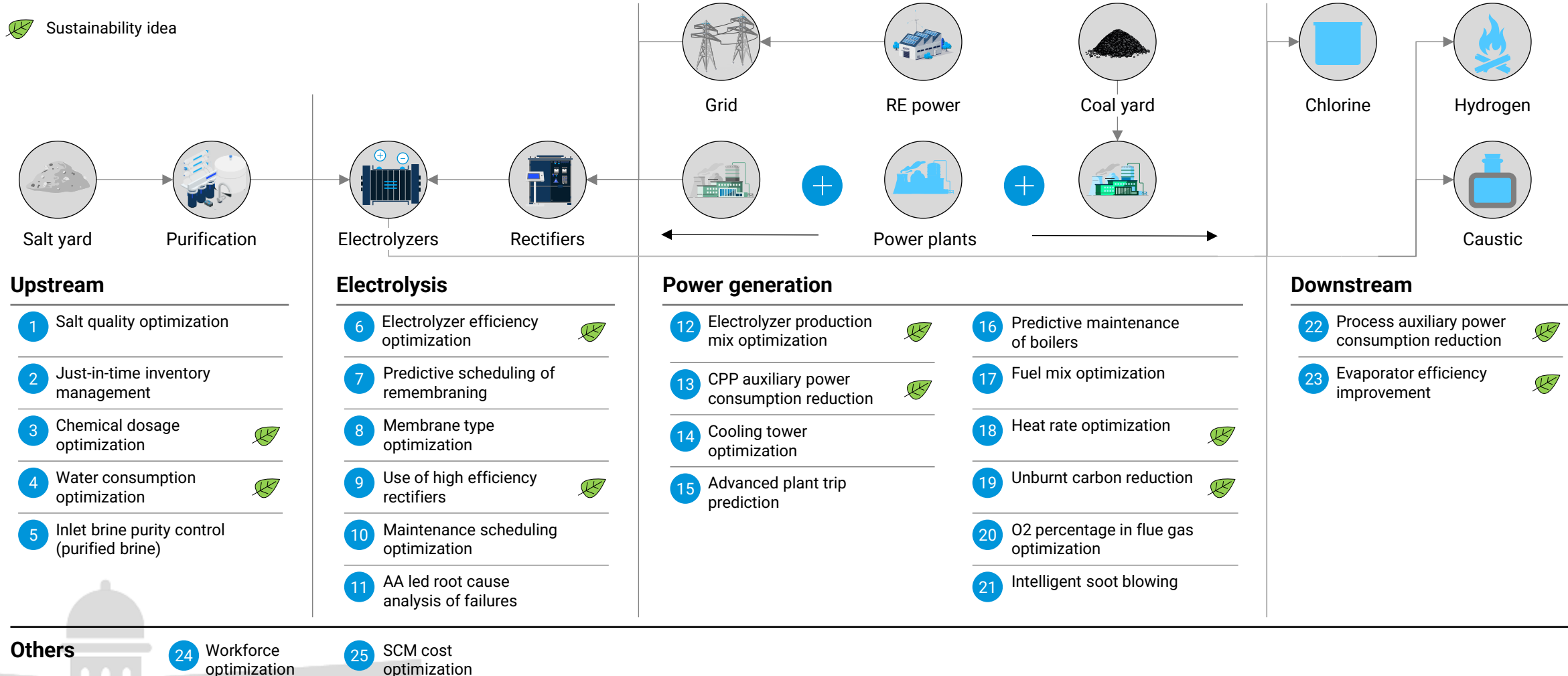
Consistently meeting customer specifications; Reducing waste

E.g: 5ppb improvement in inlet brine quality

Robust organizational capabilities and a culture of collaboration and 'excellence' with empowered shop floor workers

Improved resilience and responsiveness to cater to changing market dynamics and supply chain disruptions

At DCM , we are undergoing a holistic transformation in our quest for manufacturing excellence..



Non-exhaustive set of ideas



...and have witnessed success on multiple fronts

Use case	Description	Impact achieved
Boiler efficiency improvement	Optimization of boiler operating parameters to improve heat rate and unlock higher boiler efficiencies	2-3% <i>reduction in coal consumption</i>
Power mix optimization	Creation of an optimization engine to incorporate power and operational constraints and dynamically minimize total cost of power	1-2% <i>reduction in power costs</i>
Fuel mix optimization	Bringing together procurement and power plant operations to identifying the optimal coal blend for reduction in net cost of power	1-2% <i>reduction in coal costs</i>
Steam consumption reduction	Reduction in specific steam consumption at evaporator units through line modifications	5-10% <i>reduction in specific steam consumption</i>
Rectifier efficiency improvement	Identification of optimum firing angle for improved rectifier efficiency	~0.3-0.5% <i>improvement in rectifier efficiency</i>



What does a continuous transformation journey look like ?

1 Measure

You can't improve what you can't see:
Install systems for real-time measurement
of all critical KPIs

2 Analyze

Identify gaps and/or variations in current
operating performance; Benchmark
against best-in-class

3 Identify

Identify gaps and/or variations in current
operating performance; Benchmark
against best-in-class

4 Design

Set internal targets and leverage
internal/external expertise, shop floor
ideas to design solutions to bridge the
gaps

5 Execute

Implement quick wins at speed; Ensure
adequate leadership focus and shop floor
skill sets to deliver

6 Scale

Expand transformations at pilot site to broader network; Set up systems and processes to
ensure sustenance

Key learnings from our journey so far...



**Transformation
is a marathon,
not a sprint**

*Success does
not come
overnight. There
will be failures-
we must learn
from them*



**Critical mass
is imperative
to success**

*At least 30% of
the workforce
must be actively
engaged to
change the
organization
DNA*



**Leadership
vision is the
driving force**

*Senior
leadership must
role model the
quest for
excellence and
create pull for
improvement*



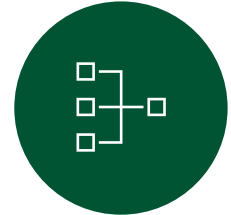
**Focus on
value, not
tasks**

*Operational
excellence is not
about being
busy—it's about
being effective-
shift focus from
tasks to results*



**Build people
for the future
organization**

*Investment in
people capability
is as important, if
not more than
investment in
infrastructure*



**Adapt new
ways of
working**

*Systems,
technology and
processes
should enable,
not throttle the
culture of
excellence*

Any questions ?

